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## Who to contact for what

|   |                         |
|---|-------------------------|
| Accidents, damage only – Controller via bus radio                       | <b>0207-819-5896</b>    |
| Accidents, injury – Police, ambulance & company official via bus radio. | <b>0207-819-5816</b>    |
| Mechanical Faults – Engineers via radio                                 | <b>0207-819-5890</b>    |
| Unfit for work – Reporting Service                                      | <b>0208-545-7000</b>    |
| Late for work – Front counter staff                                     | <b>0207-819-5872</b>    |
| Customer enquiry for lost property –<br>Putney Garage                   | <b>0207-819-5870</b> or |
| TFL lost property office  | <b>0845-330-9882</b>    |
| Customer complaints –<br>Head Office, Customer services                 | <b>0208-545-6100</b> or |
| TFL number  | <b>0800-092-9040</b>    |
| Route enquiry - TFL customer travel                                     | <b>0207-222-1234</b>    |

## Putney Garage

## Route Information



## Route 337

## Richmond –

## Clapham Junction

STREETS TRAVERSED:**Towards Clapham Junction**

Richmond Bus Station, Wakefield Road, Lewis Road, Lewis Road, Red Lion Street, Hill Street, George Street, The Square, Sheen Road, Upper Richmond Road West, Upper Richmond Road, West Hill, Putney Bridge Road, Armoury Way, Fairfield Street, East Hill, St John's Hill, Falcon Road, St John's Road, Battersea Rise.

**Towards Richmond**

Battersea Rise, St John's Road, St John's Hill, Marcilly Road, North Side Wandsworth Common, Huguenot Place, East Hill, Wandsworth High Street, West Hill, Upper Richmond Road, Upper Richmond Road West, Sheen Road, The Square, Eton Street, Paradise Road, Church Terrace, Richmond Bus Station



Code for toilets at Richmond:

1 & 5 together  
2 & 4 together  
then 3

**Bus checks****Pre-service**

Remember if you take any bus out of the garage, you **MUST** complete your pre-service check, the 10-point check and sign your log card to confirm this. This is a legal requirement.

**Stand check**

Each time you reach a stand and are not departing immediately you **MUST** check your bus for defects and lost property. If you are on a "Road Stand" you will not be required to check the outside of the vehicle which is in the traffic flow.

**Post-service**

If you are the last person to drive a bus on that day you **MUST** check your bus prior to leaving it to be fuelled and washed. You **MUST** then sign your bus off on the "Defect Report Sheet" stating whether your bus has any defect.

Your duty card will say "BUS FINISHED" to indicate you **MUST** sign the bus off.

**NEEDLES**

If during your checks you find a discarded needle, **DO NOT TOUCH IT**, notify an Engineer, Supervisor or call the controller if you are on the road.

If you do puncture the skin with a needle or syringe seek medical attention immediately.



### PEDESTRIANS.

Clapham Junction is a very busy area with commuters and shoppers. Extra care when driving in this area as many people will be rushing to get to or from their destination and not paying full attention to passing traffic.

**CYCLIST.** In the last few years we have seen a significant increase in the use of cycles. This is not going to change and the likelihood of an even greater number is expected.

You MUST think cycle every time you move off, change lanes, change direction, turn left or right and when pulling up at bus stops.

Remember, a slight “touch” of cyclist could be very a very serious incident.



### PARKING.

Along this route you will come across this hazard. Avoid the use of excessive steering as this will cause your rear overhang to swing and could hit a parked vehicle or street furniture. Wherever possible try to ensure that the traffic you meet in these situations do most of the manoeuvring.

## GARAGE JOURNEYS

**PUTNEY GARAGE TO RICHMOND BUS STATION:** From Garage via Chelverton Road, Putney High Street, Upper Richmond Road, Upper Richmond Road West, Sheen Road, Paradise Road, Church Terrace, Wakefield Road to Richmond Bus Station.. Pick up in Richmond Bus Station at Stop H. Display “NOT IN SERVICE” to Stop H then appropriate destination.

**PUTNEY GARAGE TO CLAPHAM JUNCTION, Bolingbroke Grove** Garage via Chelverton Road, Putney High Street, Upper Richmond Road, West Hill, Putney Bridge Road, Armoury Way Fairfield Street, East Hill, Marcilly Road, North Side Wandsworth Common and Battersea Rise. Pick up in Battersea Rise at Stop X. Display “NOT IN SERVICE” to Stop X then appropriate destination.

**CLAPHAM JUNCTION TO PUTNEY GARAGE:** From Battersea Rise stop “SC” via North Side Wandsworth Common, East Hill, Wandsworth High Street, West Hill, Tibbet’s Corner, Tibbet’s Ride, Putney Hill, Putney High Street and Chelverton Road to Garage. Set down in Battersea Rise at bus stop “SC”. Display Clapham Junction to Battersea Rise then “NOT IN SERVICE” to Garage.

**RICHMOND BUS STATION TO PUTNEY GARAGE:** From Richmond Bus Station via Wakefield Road, Lewis Road, Red Lion Street, Hill Street, George Street, The Square, Sheen Road, Upper Richmond Road West, Upper Richmond Road, Putney High Street, and Chelverton Road to Garage. Set down in Richmond Bus Station Sop H. Display “RICHMOND” to Richmond Bus Station then “NOT IN SERVICE” to Garage.

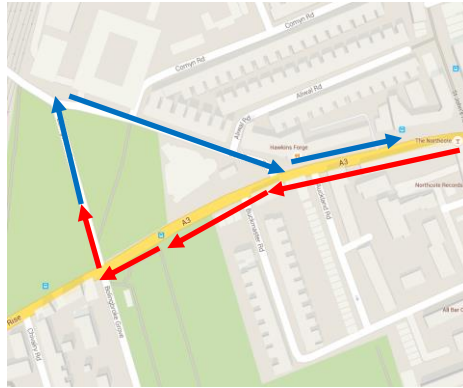
**STANDS AND TURNING POINTS:**

**Clapham Junction, Bolingbroke Grove.**

Buses proceed from Battersea Rise via Bolingbroke Grove to stand, departing to Bolingbroke Grove and boutflower Road to Battersea Rise.

Last stop: Battersea Rise, stop SC  
First stop: Battersea Rise, stop X

Blind Display: CLAPHAM JUNCTION



**Wandsworth, Ram Street From Richmond**

Buses proceed from Armoury Way via Ram Street to stand, departing Ram Street to Wandsworth High Street.

Last stop: Armoury Way, stop E  
First stop: Wandsworth High Str, stop Y

Blind Display: WANDSWORTH

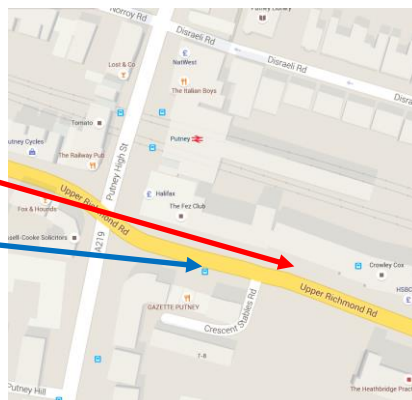


**Relief Point**

**Upper Richmond Road**

**Towards Clapham: Bus Stop "F"**

**Towards Richmond: Bus stop "G"**



**HAZARDS ON ROUTE 337**

**Tight Right Turn**

**Battersea Rise into Bolingbroke Road**  
This right turn can be made extremely difficult if the traffic waiting in Bolingbroke Road has stopped beyond the first stop line. DO NOT rush this turn, good observation, mirror work, steering and gas control is required to negotiate this corner safely.



**Wandsworth High Street.**

**Multi Lanes.**

Ensure you gain the correct position (Lane) as soon as possible as Wandsworth High Street can get extremely busy and changing lanes can be challenging especially at any junction.



**Emergency Services**

**West Hill, Wandsworth**

West Hill has a Fire Station and Ambulance Station located opposite each other. Please be vigilant and aware that you may hear sirens at any time when approaching



**Street Furniture –Traffic bells**

Along the route and at some turning points you will see these Traffic bells or other street furniture close to the kerb edge on a corner. They are designed to stop vehicles mounting the kerb and coming into conflict with pedestrians. Take your time and watch your mirrors. They can cause large amount of damage to the bus if contact is made.



**Bus Stops Served**

East West

|                                     |     |     |
|-------------------------------------|-----|-----|
| Richmond Bus Staion                 | H   | ->E |
| George Street                       | A   |     |
| Eton Street                         | G   | L   |
| Church Road                         | ->E | ⊖   |
| Kings Road                          |     | SF  |
| St Mary's Grove                     | SH  |     |
| Manor Road/North Sheen Station      | SD  | SE  |
| Sheen Court                         | S   | Z   |
| Berwyn Road                         | T   | Y   |
| Graemesdyke Avenue                  | U   |     |
| Temple Sheen Road                   | V   | X   |
| East Sheen                          | C   | D   |
| Richmond Park Road                  |     | N   |
| Thornton Road                       | G   |     |
| Kings Road                          | H   | L   |
| Priest Bridge                       | J   | K   |
| Priory Lane                         | D   | N   |
| Queens Ride                         | E   | M   |
| Gipsy Lane                          | F   |     |
| Dover House Road                    |     | L   |
| Woodborough Road                    | G   | K   |
| Putney Leisure Centre               | L   | T   |
| Putney Methodist Church             | M   | S   |
| Putney Arts Theatre                 | J   | K   |
| Putney Station                      | F   | G   |
| East Putney Station                 | EA  | EB  |
| Manfred Road                        | ED  | EC  |
| Galveston Road                      | EE  | EF  |
| Merton Road                         | A   | Z   |
| Wandsworth Police Station           |     | Y   |
| Armoury way                         | E   |     |
| Wandsworth Town Hall                | N   | P   |
| Herndon Road                        |     | SJ  |
| Huguenot Place/Alma Road            |     | SH  |
| East Hill/Alma road                 | A   |     |
| Marcilly road                       | B   | SB  |
| Brussels Road                       |     | SA  |
| Plough Road                         | C   | ->W |
| Clapham Junction Station            | C   | M   |
| Clapham Junction Station/The Falcon | T   | ⊕   |
| Clapham Junction/The Northcote      | Y   | ⊕   |
| Bolingbroke Grove                   | SC  |     |
| Northcote Road                      |     | X   |

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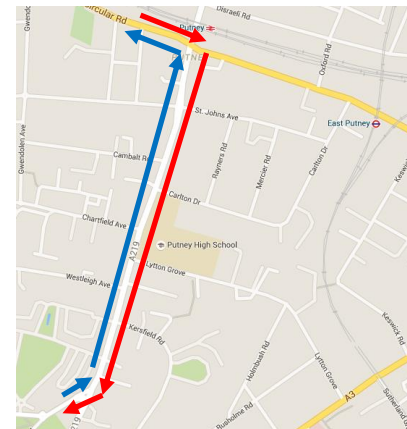
**Putney Heath, Green Man From Clapham Junction**

Public stand for 7 buses.

Buses proceed from Upper Richmond Road via Putney Hill, Putney Heath and Bus Standing Area, departing via Bus Standing Area and Putney Hill to Upper Richmond Road.

Last Stop: Upper Richmond road, stop G  
First Stop: Upper Richmond Road, stop F

Blind Display: PUTNEY STATION



**Putney Heath, Green Man From Richmond**

Buses proceed from Upper Richmond Road via Putney Hill, Putney Heath and Bus Standing Area, departing via Bus Standing Area and Putney Hill to Upper Richmond Road.

Last Stop: Upper Richmond Road, stop JA  
First Stop: Upper Richmond Road, stop JB

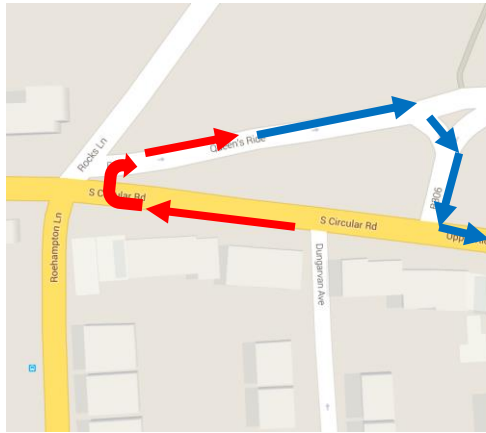
Blind Display: PUTNEY STATION

**Putney Garage, from Richmond**

As an alternative to travelling to Putney Heath from Richmond you can use Putney Garage to turn and stand at certain times.

Monday to Friday: After 07:30 and before 18:30

Weekends and bank holidays: After 11:30 and before 17:30



**Barnes Common, Queen's Ride From Clapham Junction**

Public stand for one bus on Queen's Ride.

Buses proceed from Upper Richmond Road via Queens Ride to stand, departing via Queen's Ride, Queen's slip road to Upper Richmond Road.

Last Stop: Upper Richmond Road, stop K

First Stop: Upper Richmond Road, stop F

Blind Display: BARNES COMMON

**Barnes Common, Queens Ride From Richmond**

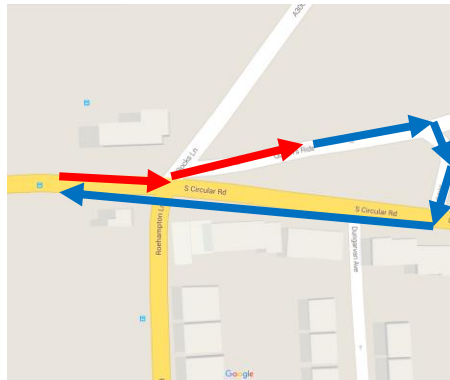
Public stand for one bus on Queen's Ride.

Buses proceed from Upper Richmond Road via Queens Ride to stand, departing via Queen's Ride, Queen's slip road to Upper Richmond Road.

Last Stop: Upper Richmond Road, stop E

First Stop: Upper Richmond Road, stop M

Blind Display: BARNES COMMON



**East Sheen, Black Horse From Clapham Junction**

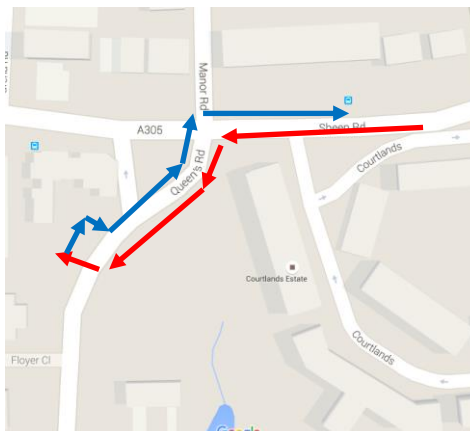
Public stand for two bus on west side Queen's Road.

Buses proceed from Upper Richmond Road West via Sheen Road and Queen's Road to stand, departing via Queen's Road to Sheen Road.

Last Stop: Upper Richmond Road West, stop Z

First Stop: Sheen Road, stop SD

Blind Display: EAST SHEEN, Queen's Road



**EMERGENCY PROCEDURES – Closure of garage/Chelverton Road**

In the event that Putney Garage/Chelverton Road/Putney High Street being closed for any reason it will become necessary to find alternative arrangements to park our buses for a period of time or until the situation changes.

The Location of this alternative parking is the bus lane along Tibbet's Ride.



As this is a public area it is very important that you leave the vehicle in as safe a condition as is possible.

- Ensure the engine is off
- Ensure the handbrake is on
- Turn the engine off
- Isolate the electrics
- Ensure all doors and windows are closed

As this is also a hill it is good practice to have the steering wheels pointing slightly inwards towards the kerb.